

## Job Description

# Mid-Level React Developer

## Why Clientshare

Clientshare is a fast growth, vibrant and ambitious London based B2B SaaS company. We're growing rapidly year on year and are backed by a successful VC firm who are behind our growth potential. We've built a culture that we're proud of – genuine, results focused and customer obsessed. We launched in 2017 and faced down the early challenges of a start-up – little cash, no customers and an MVP – we're now proudly in scale-up mode. Our software is now used by some of the world's leading B2B companies including ISS, Compass, Mitie and Xerox. We've a team of over 20 in the City of London thriving in a high-performance operating culture – we're passionate about delivering not just great products and services, but great results for our customers. We're still at the stage where anyone joining us can help create our future and help shape their areas of expertise and not just be a cog in the machine. This means we're looking for the innovators, the hard workers, the challengers, the passionate and people who want to be part of a team that's proudly working together to achieve our vision and having a lot of fun along the way.

Our vision is to become the market leader client review software used by enterprise and mid market suppliers across industries and across the globe. We help our customers retain their most important asset – their clients. We do this through Clientshare, a CX tool that helps service providers manage client reviews, get feedback, NPS and CSAT scores, and builds dashboards telling them which clients are at risk of churn.

## About the Role

The successful candidate will have a unique opportunity to work on a growing B2B SaaS product to craft solutions that will enable us to increase customer satisfaction and retention for new and existing users.

The role gives the opportunity to be involved in all areas of the development from feature planning to implementation and deployment working in a small and technically focused team.

## What you will be doing

- You will be working closely with our Product Owner, Tech Lead and a team of Engineers to help develop and deliver the Frontend of our products.
- You will be part of a team that leads the development of Clientshare's new product, delivering value to our customers and solving real pain points that our clients face.
- You will be working closely with our Product Designer using Figma and Zeplin to ensure that design concepts are respected and strive to achieve high degree of UI / Prototype alignment.
- Writing testable, scalable and efficient code, leading code reviews and working on delivery of features.
- Troubleshooting and resolving application issues.

## Required Experience

- Minimum 3 years' experience in Frontend development using React.
- Expertise in JavaScript ES6, React Testing Library.
- You have delivered software that is used by a large user base.
- Well versed using Git/GitHub.
- Experience working with React Redux, Redux Toolkit, CSS, Styled components.
- You are comfortable working in a fast-moving and agile environment where the user experience is at the centre of the decision-making process.
- You have an appreciation for UI development and concepts, and a passion for implementing it.
- Good communication and teamwork skills, able to work remotely both independently and with a team of in-house and off-shore Engineers.

## Desired Experience

- Exposure to Cypress, Postmark
- Exposure to Figma, Zeplin

## What you will get

- A young and diverse team that loves to work hard and celebrate success
- Premium coworking offices in central London
- Hybrid working offered
- Opportunity to join the employee share scheme
- Private health care scheme
- Pension
- 24 days paid holiday per year plus bank holidays

## How to apply

Please send your CV to

[amir.kutscher@myclientshare.com](mailto:amir.kutscher@myclientshare.com)

Tell us a bit about yourself, what interests you, what you enjoy and why you're looking for a role like this.