

## Job Description

# Senior PHP Developer

## Why Clientshare

Clientshare is a fast paced, vibrant and ambitious London-based B2B SaaS company. We're growing rapidly year-on-year, backed by a successful VC firm that shares our vision. We've built a culture that we're proud of – genuine, results focused and customer obsessed. We launched in 2017 and faced down the early challenges of a start-up – little cash, no customers and an MVP – we're now proudly in scale-up mode. Our software is used by some of the world's leading B2B companies including ISS, Compass, Mitie and Xerox. We've a team of over 20 in the City of London thriving in a high-performance operating culture – we're passionate about delivering not just great products and services, but great results for our customers. We're still at the stage where anyone joining us can help create our future and shape their areas of expertise. You won't just be another cog in the machine. This means we're looking for innovators, challengers, passionate people prepared to work hard as part of a team that's proudly delivering a shared vision and having a lot of fun along the way.

Our vision is to become the market leading client review software used by enterprise and mid-market suppliers across industries and across the globe. We help our customers retain their most important asset – their clients. We do this through Clientshare, a CX tool that helps service providers manage client reviews, get feedback, NPS and CSAT scores, with dashboards to identify clients at risk of churn.

## About the Role

The successful candidate will have a unique opportunity to work on a growing B2B SaaS product to craft solutions that will enable us to increase customer satisfaction and retention for new and existing users.

The role gives the opportunity to be involved in all areas of the development from feature planning to implementation and deployment working in a small and technically focused team.

We have a unique opportunity for a Senior PHP Engineer to help us grow our product, based at our office in the City of London. This role offers a unique opportunity to be an integral part of a rapidly growing business.

## What you will be doing

- You will be working closely with our Product Owner, Tech Lead and a team of Engineers to help shape system architecture and to scale our software to prepare it for a planned US expansion and an ever-growing customer base.
- You will play a key role in shaping the Engineering processes and practices for the team.
- As Senior PHP Engineer you will be leading the development work of complex features and services for Clientshare's enterprise clients, from scoping to production, working closely with a team of: Product, QA automation, Frontend and Backend Engineers.
- Writing testable, scalable and efficient code, leading code reviews and working on delivery of features.
- Supporting junior team members and ensuring they adhere to determined software quality standards and best practices.
- Providing input to the development team in the design, development, coding, testing and debugging of applications.

## Required Experience

- Minimum 5 years' experience in web development
- Expertise in PHP (Laravel) and PostgreSQL databases
- You have delivered software that is used by a large user base (thousands of users)
- Well versed using Git/GitHub
- Hands-on experience building and working with REST based APIs
- Experience working with Docker, AWS
- Experience utilising CI/CD tools for automating builds, tests and deployments
- Good communication and teamwork skills, able to work remotely both independently and with a team of in-house and off-shore Engineers
- You have an appreciation of backend architecture, concepts and principles and have an appetite to contribute to architectural decisions

## Desired Experience

- Experience with cloud-based service providers such as AWS and Heroku
- Experience working on a public facing API
- Experience building CRM integrations (MS dynamics, Salesforce etc.)
- Experience developing software for Enterprise companies

## What you will get

- A young and diverse team that loves to work hard and celebrate success
- Premium coworking offices in central London
- Hybrid working offered
- Opportunity to join the employee share scheme
- Private health care scheme
- Pension
- 24 days paid holiday per year plus bank holidays

## How to apply

Please send your CV to

[amir.kutscher@myclientshare.com](mailto:amir.kutscher@myclientshare.com)

Tell us a bit about yourself, what interests you, what you enjoy and why you're looking for a role like this.