Comments page

OVERVIEW

- Collect all written customer feedback submitted via Pulse **in one place.**

- See the actions that have been taken by your team to **support the resolution** of customer comments.

HOW YOU BENEFIT

Consolidated view of comments

Pulse users can see all comments from their various accounts in one place.

Improved follow-up coordination

Comments can be easily arranged to reflect where they have been 'Reviewed' and where a follow-up is 'Pending'.

User visibility increased

Increased insight into actions taken following feedback for account teams and senior leaders.