

Job Description

Head of Engineering

About Clientshare

- We are a London based B2B SaaS company, launched in 2017, that helps suppliers retain their most precious asset – their customers.
- Clientshare has two products, Clientshare Premium and Clientshare Pulse.
- Clientshare Premium is a private, secure platform for suppliers to evidence Service and Contract Governance for their most complex clients.
- Clientshare Pulse is a workflow tool for suppliers to deliver business reviews, get feedback from clients and manage risk.
- Our vision is to become the market leader in contract and service governance tools, used by enterprise and SME suppliers across industries and across the globe.
- Our clients include global brands like Telefonica Tech, Impellam, Compass, and Mitie.

Why Clientshare

We have an exciting opportunity for a Head of Engineering to help us grow our product, based at our office in the City of London. This role offers a unique opportunity to be an integral part of a rapidly growing business. We are client-obsessed, genuine, and results-focused in everything we do, and we have a lot of fun celebrating our achievements.

About the Role

The successful candidate will have a unique opportunity to work on two growing SaaS products to craft solutions that will enable us to increase customer satisfaction and retention for new and existing clients.

The role gives the opportunity to be involved in all areas of the development from feature planning to implementation and deployment working in a small and technically focused team.

What you will be doing

- You will be working closely with our Head of Product to support the delivery of the roadmap
- Line management of a growing team of engineers and QAs, a mix of in house and offshore.
- You will be responsible for the Engineering domain and scaling it to support Clientshare's growth and expansion into the US
- Lead and shape system architecture and to scale our software to support an ever-growing customer base and prepare it for a planned US expansion.
- You will play a key role in shaping the overall Engineering processes and practices for the team.
- Working across two product lines, each with a dedicated team.
- Guiding the development work of complex features and services for Clientshare's enterprise clients.
- Mentoring junior team members and ensuring they adhere to determined software quality standards and best practices.
- Directing the development team in the design, development, coding, testing and debugging of applications.

Minimum Qualifications

- Minimum 7 years' experience in web development.
- Experience managing and recruiting engineers
- Expertise in PHP (Laravel) and PostgreSQL databases.
- You have delivered software that is used by a large user base (thousands of users) .
- Well versed using Git/GitHub.
- Hands-on experience building and working with REST based APIs.
- Experience working with Docker, AWS.
- Experience utilising CI/CD tools for automating builds, tests and deployments.
- Good communication and teamwork skills, able to work remotely both independently and with a team of in-house and off-shore Engineers.
- Hands-on experience with cloud-based service providers such as AWS and Heroku.
- Able to lead and provide guidance for a team of Engineers (Frontend and Backend) of various seniority levels.
- You have an appreciation of both frontend and backend architecture, concepts and principles, even if you specialise more in one than the other, you have an appetite to contribute to architectural decisions.

Desired Qualifications

- Exposure to Heroku
- Experience building CRM integrations (MS dynamics, Salesforce etc.)
- Experience developing software for Enterprise companies

What you will get

- A young and diverse team that loves to work hard and celebrate success
- Premium coworking offices in the City of London
- Hybrid working offered
- Opportunity to join the employee share scheme
- Private health care scheme
- Pension
- 24 days paid holiday per year plus bank holidays

How to apply

Please send your CV to

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Tell us a bit about yourself, what interests you, what you enjoy and why you're looking for a role like this.