

# Product Designer (Mid-Level)

## About Clientshare

Clientshare is a London-based tech startup working with mid-market and large B2B enterprises across ITO, BPO, RPO, FM and Logistics in the UK and US. Our Pulse platform is the world-leading solution for businesses to create, deliver, measure and act on Business Reviews. Clientshare is already used by 1-in-2 FTSE 100 companies, including Compass Group and Mitie.

## About the role

As a Product Designer at Clientshare, you'll be a crucial part of our Product Engineering team, designing intuitive, efficient and delightful user experiences. You'll own the design process, from ideation to production, while maintaining and evolving our design system to meet our growing needs. You'll be working collaboratively with our product manager and product-minded software engineers.

## Key responsibilities

- Design user-centered solutions for solving our customers problems
- Collaborate with engineering team to ensure optimal implementation of designs
- Create and maintain design systems that scale
- Conduct user research and usability testing where appropriate
- Contribute to the product strategy and roadmap
- Support marketing initiatives and website design when needed

## Key skills and experience

- Strong foundation in UX fundamentals and design principles
- Problem-solving mindset with ability to create elegant solutions for complex challenges
- Experience with modern design tools and processes (e.g. Figma)
- Portfolio demonstrating SaaS product design work
- Experience working on cross functional agile teams
- 3+ years of professional design experience

## Good-to-have skills

- Previous experience at a startup/product company
- Formal design education
- Experience designing user interfaces utilising responsive and accessibility best practices

## Salary and benefits

- Opportunity to join the employee share scheme
- Hybrid working
- Private Health care (Vitality)
- Pension
- 24 days paid holiday plus bank holidays
- Central London location (Liverpool Street)

## How to apply

Please send your CV to

[email.address@myclientshare.com](mailto:email.address@myclientshare.com)

Tell us a bit about yourself, what interests you, what you enjoy and why you're looking for a role like this.

